



Returns Department
SCS Network Services Ltd
Unit 6 Honywood Business Park
Honywood Road
Basildon
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SS14 3HW

Tel: 01268 295400
Email: sales@sprintcomms.co.uk

thesprintgroup.com

Dear Customer,

We're sorry to hear that you've bought something from us recently that wasn't right for you. You can cancel your order by completing the form below and sending it with the unwanted equipment within 14 days of receipt to the address at the top of this letter.

Please note that the equipment must be returned in a re-saleable condition with all the original box contents present.

We recommend that any equipment is returned by special delivery or a similar secure postal service.

To enable the cancellation process, complete the Return Checklist and your details below:

I have enclosed the:

- Handset
- Battery (if applicable)
- Charger
- Box

Mobile Number:

Network:

Account Number:

Name:

Company Name (if applicable):

Business Account holder name (if applicable):

Address:

Reason for cancellation:

Alternative contact number:

Account holder signature:

Date:

Kind regards.

SCS Customer Services Team